Report No. ES13119

London Borough of Bromley

PART 1 - PUBLIC

Decision Maker: PUBLIC PROTECTION AND SAFETY POLICY DEVELOPMENT AND

SCRUTINY COMMITTEE

Date: 5th November 2013

Decision Type: Non-Urgent Non-Executive Non-Key

Title: MOPAC GRANTS PROGRESS UPDATE

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Chief Officer: Nigel Davies, Executive Director of Environment and Community Services

Ward: All

1. Reason for report

This report is an update on the progress of the MOPAC grant funded activity.

2. RECOMMENDATION(S)

The Committee is asked to consider and comment on the report.

Corporate Policy

- 1. Policy Status: Not Applicable
- 2. BBB Priority: Children and Young People Quality Environment Safer Bromley Vibrant, Thriving Town Centres

Financial

- 1. Cost of proposal: No Cost
- Ongoing costs: Not Applicable
- 3. Budget head/performance centre: Public Protection & Safety Portfolio Budgets
- 4. Total current budget for this head: £1.421m over 4 years (£278k 2013/14, £383k 2014/15, £378k 2015/16 & £382k 2016/17)
- 5. Source of funding: Mayors Office for Policing And Crime (MOPAC)

Staff

- 1. Number of staff (current and additional): N/A
- 2. If from existing staff resources, number of staff hours: Additional hours are contributed through LBB staff with regards to coordination, ongoing monitoring and strategic guidance.

Legal

- 1. Legal Requirement: None
- 2. Call-in: Not Applicable

Customer Impact

1. Estimated number of users/beneficiaries (current and projected): Each of the project areas have targets for various programmes and service users, detailed within the individual grant agreements.

Ward Councillor Views

- 1. Have Ward Councillors been asked for comments? Not Applicable
- 2. Summary of Ward Councillors comments:

3. COMMENTARY

- 3.1 On the 4th September 2013 the Mayor's Office for Policing and Crime (MOPAC) agreed the following grants for crime reduction initiatives in Bromley. Since then the various project leads have been undertaking the implementation of the projects. Funding will be for the next four years, subject to annual targets being met.
- 3.2 It should be noted that MOPAC have reduced the total grant by £20k as being the mandatory contribution by Bromley to the funding of the Rape Crisis Centres across London. Each grant has been reduced to reflect the deduction of the £20k.
- 3.3 The breakdown of grants are as follows:

Project	Funding for	Prov	isional funding	g for
	2013/14	2014/15	2015/16	2016/17
	£	£	£	£
Domestic Abuse Strategy Co- ordinator	41,982	42,768	42,740	42,760
Domestic Abuse Advocacy Project	21,028	116,461	116,385	116,439
Community Domestic Abuse Projects	55,621	61,414	56,625	56,651
Safer Bromley Van	25,257	25,730	25,713	29,051
Community Safety Mentoring Programme	54,110	55,123	55,087	55,112
Bromley's Anyi-Social Behaviour Targeted Initiatives - Operation Crystal	80,233	81,735	81,681	81,718
Total	278,231	383,231	378,231	381,731

3.4 A progress report on each grant funded project is outlined below

Domestic Abuse Strategy Co-ordinator

- 3.5 Clare Elcombe remains in post and has been working primarily on setting up agreements for the delivery of the other projects within the VAWG portion of the MOPAC bid. She is also beginning work on the new Domestic Abuse & VAWG Strategy which is due for delivery in April 2014.
- 3.6 She continues to run the multi-agency Domestic Abuse & VAWG Forum; delivers training for the Safer Bromley Partnership, Safeguarding Children Board and Safeguarding Adults Board and oversees the delivery of the projects funded through MOPAC.
- 3.7 The agreed outcomes of this post are:
 - Development of a new local VAWG strategy for 2013-2017 by April 2014.
 - Maintain membership of Domestic Abuse & VAWG Forum throughout FY13/14 (Baseline: 40 member agencies).
 - Delivery of four multi-agency training days per year, with a target for all evaluations to exceed 70% of participants considering the training to be excellent.
 - The coordinator manages all of the DV commissioned services that are listed below:
 - o Community Support Groups, Sanctuary Scheme, One Stop Shop, Perpetrator Programme, Domestic Abuse Advocacy Project.
 - The overall outcome of the above projects is to target domestic abuse & VAWG and repeat victimisation. The overarching outcome is:

- Reduce repeat incidents of domestic violence by 2% by the end of FY13/14. (Baseline: end of FY12/13 this was 26.25% for Bromley).
- NOTE this outcome is under discussion with MOPAC as it is unclear where this baseline came from.

Domestic Abuse Advocacy Project

- 3.8 The provision of three Independent Domestic Abuse Advocates (IDAAs) has continued by Victim Support despite the delays in the funding agreement from MOPAC meaning there has been a gap in contracts. Two IDAAs are currently located in Bromley Police Station, working primarily with high-risk victims who report to the Police with the intention to increase their safety through close risk assessment and safety planning, and also to improve conviction rates by supporting victims through the criminal justice system. A third IDAA works in the community with victims who have not made a Police report, with a specialism for working with young victims. This IDAA also undertakes preventative work with young people in schools, colleges and the YOT.
- 3.9 The agreed outcomes for this project are:

Measure	Baseline	2013/14 Target	2013/14 Q1	2013/14 Q2	Evidence
Increase in conviction rate by 0.5% per year	64.7% (FY12/13)	65.2%	67.65	69.1%	CPS
Increase in referrals to MARAC from health services	TBD	+5	Awaiting clarification from MOPAC	Awaiting clarification from MOPAC	Bromley MARAC
Delivery of prevention workshops to young people	-	1000	Awaiting clarification from MOPAC	Awaiting clarification from MOPAC	Victim Support records
Satisfaction with service (>80% satisfaction)		>80%	Reported annually	Reported annually	Self-reported
Feelings of safety (>60% reporting increase)		>60%	Reported annually	Reported annually	Self-reported
Awareness of help available (>60% reporting increase)		>60%	Reported annually	Reported annually	Self-reported
Confidence (>60% reporting increase)		>60%	Reported annually	Reported annually	Self-reported
Feeling positive about the future (>60% reporting increase)		>60%	Reported annually	Reported annually	Self-reported

3.10 Project leads are preparing updated statistics, which were not available at the time of preparing this report.

Community Domestic Abuse Projects:

3.11 This bid funds three separate projects, as follows:

One Stop Shop

Between April and August this project continued to be managed directly by the Domestic Abuse Strategy Coordinator pending the procurement process to hand it over to Bromley Women's Aid (BWA). BWA took on the project as of 01/09/13 pending the completion of the agreements with Bromley and MOPAC.

3.12 BWA continue to run a weekly drop-in service at Community House for any victims of domestic abuse to seek free, confidential advice and support. The service is staffed by BWA and Victim Support, a local family solicitor, a housing officer from LBB housing options and a Police officer from the CSU.

3.13 The agreed outcomes of this project are:

Measure	Baseline	2013/14 Target	2013/14 Q1	2013/14 Q2	Evidence
Increase in attendances by 10%	279	306	71	69	Quarterly data

3.14 Project leads are preparing updated statistics, which were not available at the time of preparing this report.

Keys to Freedom

- 3.15 Between April and July this project continued to be managed directly by the Domestic Abuse Strategy Coordinator pending the procurement process to hand it over to Bromley Women's Aid (BWA). BWA took on the project as of 01/08/13 pending the completion of the agreements with Bromley and MOPAC.
- 3.16 BWA continue to run twelve-week long psycho-educational support groups for women in the borough who have experienced domestic abuse. They deliver these in partnership with Bromley Children's Project, Probation and other agencies who release staff to be trained and deliver the programmes. BWA are currently offering three different programmes The Freedom Programme, Keys to Freedom and C for Confidence & Women Achieving Together
- 3.17 The agreed outcomes for this project are:

Measure	Baseline	2013/14 Target	2013/14 Q1 & Q2	Evidence
>70% state reduced experience of abuse		>70%	100%	Self-reported
>50% have no further Police involvement after one year		>50%	Reported annually	Self-reported
>70% have reduced Child Protection involvement after one year		>70%	Reported annually	Self-reported
>80% report increased feelings of safety	65%	>80%	100%	Self-reported
>80% report increased knowledge of domestic abuse	83%	>80%	100%	Self-reported
>80% report increased knowledge of local services	78%	>80%	89%	Self-reported
>80% report increased self-esteem and confidence	83%	>80%	100%	Self-reported
>80% report increased understanding of the effects of domestic abuse on children	78%	>80%	89%	Self-reported

3.18 Project leads are preparing updated statistics, which were not available at the time of preparing this report.

Perpetrator Programme

- 3.19 This programme has been commissioned jointly with the London Borough of Lewisham and thus funding and provision are split 50/50 between the two boroughs.
- 3.20 TRYangle began delivery of this project on 01/04/13 despite lacking the grant agreement from MOPAC as Lewisham had already engaged them. The project comprises of a 24-week rolling programme for male perpetrators of domestic abuse, along with up to 20 individual counselling sessions for each participant. This programme challenges abusive beliefs and behaviours, examines communication skills and anger management techniques and seeks to

raise understanding of the effects of abuse on children in the household. A parallel support group runs for their female partners or ex-partners to enhance their safety by increasing their knowledge of domestic abuse, raise their self-esteem and provide safety-planning advice. Up to 20 individual counselling sessions are also available to the women and they have access to a support worker in between sessions.

3.21 The agreed outcomes are:

Measure	Baseline	2013/14 Target	2013/14 Q1	2013/14 Q2	Evidence
Number of referrals	16 referrals (pilot)	100 minimum	23	8	Local Referral statistics
Percentage of referrals engaged	25%	>40%	57%	63%	Local Referral statistics
Percentage of referrals completing	25%	>30%	N/A (24 week programme)	N/A (24 week programme)	Local Referral statistics
Perpetrator's assessment of changes in their behaviour	75%	>70% state reduced abusive behaviours	N/A (24 week programme)	N/A (24 week programme)	Self-reported
Victim's feelings of safety		>70% report increased feelings of safety	programme)	N/A (24 week programme)	Self-reported
Referring professional's assessment of changes in behaviour		>60% state reduced abusive behaviours	N/A (24 week programme)	N/A (24 week programme)	Referrer
Referring professional's assessment of impact on any children		>60% report positive impact on children	N/A (24 week programme)	N/A (24 week programme)	Referrer
Any changes in child protection involvement		>70% have reduced child protection involvement	N/A (24 week programme)	N/A (24 week programme)	Referrer
Referrals to MARAC for families engaged in the programme		>80% have no MARAC referrals within a year of completing programme	Reported annually	Reported annually	MARAC coordinator
Police involvement		>80% have no Police involvement within a year of completing programme	Reported annually	Reported annually	MARAC coordinator

3.22 Project leads are preparing updated statistics, which were not available at the time of preparing this report.

Safer Bromley Van

- 3.23 This project has continued by Victim Support despite the delays in the funding agreement from MOPAC meaning there has been a gap in contracts. The Safer Bromley Van provides free home security and crime prevention; and has been operated in Bromley by Victim Support since May 2004. The aims of the project are crime prevention, reducing fear of crime and repeat victimisation for victims of burglary and other vulnerable people. Referral sources include Safer Neighbourhood Teams, One Stop Shop, Women's Safety Officer, Social Care, IDVAs, Age Concern and housing providers and all works are completed within 15 days of receiving the referral. Within the project is the Sanctuary Scheme which aims to reduce homelessness caused by domestic abuse by enabling victims to feel safer in their homes when a perpetrator has been removed. These works are completed within 5 days of referral.
- 3.24 The agreed outcomes are as follows:

Measure	Baseline	2013/14 Target	Evidence
Number of referrals	904 (FY11/12)	500 per year	Victim Support records
Timescale of works		All within 15 days, domestic abuse within 5 days	Victim Support records
Repeat victimisation of Bromley Van clients	0% re-victimised	<5% re-victimised within a year	MPS crime data – monitored quarterly
Client satisfaction		>90% satisfaction rate	Self-reported
Client feelings of safety		>90% report increased feelings of safety	Self-reported

Operation Crystal

- 3.25 First Operation took place on the 6th June at the Riverbirds Estate, Cray Valley East. Local residents were consulted with to ascertain their priorities regarding ASB and envirocrime both before and after the operation. Public satisfaction on the final survey showed a 30% increase in satisfaction levels. (Initially 40% increased to 70%)
- 3.26 The calendar of operations has been set for the next 12 months and the next Operation will be in Penge on the 11th November. The yearly plan will include an exit operation in February on the Riverbirds which will address the outstanding issues highlighted by the residents and the implementation of an exit strategy which will give greater emphasis to local people to manage issues themselves through Resident Associations and SNPs with support from agencies.

Mentoring

- 3.27 Between April 2013 and the start of September, 37 new young people had been referred to the mentoring service. 100% of these young people have been successfully matched to a mentor.
- 3.28 During September (in keeping with the annual trend of increased referrals to the service at the start of the new school year) a further 21 referrals had been received and these are currently being matched to mentors.
- 3.29 38 new mentors have been recruited since April 2013. The service now has 136 mentors who are matched or who are available for matching to young people referred to the service.
- 3.30 At the start of September 2013, 37 new mentoring relationships had been established since April 2013.
- 3.31 These additional matches brings the total of active mentoring relationships (new for 2013/14 and those already in existence) to 65.
- 3.32 On the basis of performance to date it is projected that the 2013/14 target of 100 mentoring relationships will be achieved.

Operation Crystal

3.33 First Operation took place 6th June at the Riverbirds estate, Cray Valley East. The satisfaction rating on the final increase showed a 30% increase in public Satisfaction. (40% increased to 70%)

3.34 The calendar of operations has been set for the next 12 months and the next Operation will be in Penge on the 11th November. The yearly plan will include an exit operation in February on the Riverbirds Estate which will address the outstanding issues highlighted by the residents and the implementation of an exit strategy which will give greater emphasis to local people to manage issues themselves through Resident Associations and SNPs. With support from Agencies.

4. POLICY IMPLICATIONS

4.1 The project outcomes contribute to the Building a Better Bromley priorities.

5. FINANCIAL IMPLICATIONS

5.1 The table below details the total funding from MOPAC over the next four years: -

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6. PERSONNEL IMPLICATIONS

Two FTE posts in the Community Safety Team are dependent on the outcome targets being reached.

Non-Applicable Sections:	Legal Implications
Background Documents: (Access via Contact Officer)	